

Cluster				Interview №	

1. ECONOMIC TRENDS

1.1 How would you describe the current situation in the country? (one answer)

1.	Normally, good	1
2.	Bearable	2
3.	Unbearable	3
98.	Do not know	98

1.2 According to you what was/is Bulgaria's overall development? (one answer per row!)

	To better	To worse	I don't know
1. During the government of Ivan Kostov	1	2	98
2. During the government of Simeon Sax-Coburg	1	2	98
3. During the government of Sergei Stanishev	1	2	98
4. During the government of Boyko Borisov	1	2	98

1.3 How do you evaluate the overall economic situation of the country for the last 12 months? (one answer)

1.	Very much improved	1
2.	Improved a bit	2
3.	Not changed	3
4.	Worsen a bit	4
5.	Very much worsen	5
98.	I don't know	98

1.4 How do you think the overall economic situation of the country will develop for the next 12 months? (one answer)

1.	Will be very much improved	1
2.	Will be improved a bit	2
3.	Not changed	3
4.	Will be worsen a bit	4
5.	Will be very much worsen	5
98.	I don't know	98

1.5 How do you think your household financial situation was changed for the last 12 months? (one answer)

1.	Very much improved	1
2.	Improved a bit	2
3.	Not changed	3
4.	Worsen a bit	4
5.	Very much worsen	5
98.	I don't know	98

1.6 How do you think your household financial situation will change during the next 12 months? (one answer)

1.	Will be very much improved	1
2.	Will be improved a bit	2
3.	Not changed	3
4.	Will be worsen a bit	4
5.	Will be very much worsen	5
98.	I don't know	98

1.7 Do you trust the stability of Bulgarian lev? (one answer)

1.	Yes	1
2.	No	2
98.	I don't know	98

1.8 Do you think it is good the Bulgarian lev to be changed with the euro? (one answer)

1.	Yes	1
2.	No	2
98.	I don't know	98

1.9 Do you support the currency board system in which the Bulgarian lev is fixed to the euro? (one answer)

1.	Yes	1
2.	No	2
98.	I don't know	98

1.10 Do you think the unemployment in the country for the next 12 months will...? (one answer)

1.	Suddenly increase	1
2.	Slightly increase	2
3.	Stay at the same level	3
4.	Slightly decrease	4
5.	Suddenly decrease	5
98.	I don't know	98

1.11 Has the international economic crisis affected you or a member of your household in the following ways? (every right answer)

		Me	Member of my household
99.	No, the crisis hasn't affected us yet	1	2
1.	Forced leave	1	2
2.	Layoff	1	2
3.	Decrease of income from private business	1	2
4.	Decreased salary	1	2
5.	Reduced working day	1	2
6.	Non-paid overtime work	1	2
7.	Loan refusal	1	2
8.	Increase of the debt repayment plan	1	2
9.	Other (<i>specify</i>)	1	2

1.12 Do you trust the stability of the Bulgarian bank system? (one answer)

1.	Yes, absolutely	1
2.	Rather yes	2
3.	Rather no	3
4.	No, absolutely not	4
98.	I don't know	98

1.13 Is there a need for special policies from the state to counteract the crisis? (one answer)

1.	Yes, definitely	1
2.	Rather yes	2
3.	Rather no	3
4.	No, definitely not	4
98.	I don't know	98

1.14 Do you approve anti-crisis policies of the new government? (one answer)

1.	Yes, I approve them	1
2.	Do not approve	2
88.	I do not know what policies the Government	88
99.	The government has not taken any policies	99

1.15 People evaluate differently the role of CEDP (GERB) and the actions of the Government to deal with the crisis. Which of the following statements would you agree with? (one answer per topic)

A	1. The government works chaotically, doesn't have clear vision and is rambling between the different policies.	1
	2. The government has clear stand and works organized and purposefully.	2
	98. I don't know	98

B	1. GERB's policies against the crises are only successful with the help of another political party.	1
	2. GERB are capable of dealing with the policies against the crisis alone.	2
	98. I don't know	98

B	1. Even if the government often changes its positions I appreciate the fact that they consider people's expectations and demands.	1
	2. I don't like the fact that the government often changes its positions. I shows a lack of consecutive policy and vision about the governance of the country.	2
	98. I don't know	98

Г	1. A right alternative, different than GERB's is needed.	1
	2. Similar political parties need to be unified around GERB.	2
	98. I don't know	98

Д	1. A left alternative, different from BSP's is needed.	1
	2. Similar political parties need to be unified around BSP.	2
	98. I don't know	98

1.16. Some political parties and politicians criticise the Government's policies for the fight against the crisis. If you heard any of the following statements of these persons, in what degree do you think they're persuasive? (One answer per row)

		Very persuasive	Rather persuasive	Rather unpersuasive	Absolutely unpersuasive	I don't know	I'm not familiar with these statements
1.	Statements of the president Georgi Parvanov	1	2	3	4	98	88
2.	Statements of Volen Siderov - ATAKA	1	2	3	4	98	88
3.	Statements of Sergey Stanishev - BSP	1	2	3	4	98	88
4.	Statements of Ahmed Dogan - DPS	1	2	3	4	98	88
5.	Statements of Ivan Kostov - DSB	1	2	3	4	98	88
6.	Statements of Yane Yanev - RZS	1	2	3	4	98	88
7.	Statements of Martin Dimitrov - SDS	1	2	3	4	98	88
8.	Other statements (please specify them).....	1	2	3	4	98	88

2. POLITICS

2.1 To what extent do you trust the following organizations / institutions (one answer per row)

		To a very great extent	To a great extent	To a small extent	To a very small extent	I don't know
1	President	1	2	3	4	98
2	Armed forces	1	2	3	4	98
3	Government	1	2	3	4	98
4	Parliament	1	2	3	4	98
5	Political parties	1	2	3	4	98
6	Police	1	2	3	4	98
7	Court	1	2	3	4	98
8	Prosecutor's office	1	2	3	4	98
9	Judiciary as a whole	1	2	3	4	98
10	Bulgarian national bank	1	2	3	4	98
11	Banks	1	2	3	4	98
12	Unions	1	2	3	4	98
13	NGO's	1	2	3	4	98
14	Insurance institutions	1	2	3	4	98
15	Radios	1	2	3	4	98
16	Television	1	2	3	4	98
17	Newspapers and magazines	1	2	3	4	98
18	Internet editions	1	2	3	4	98
19	Hospitals in Bulgaria	1	2	3	4	98
20	National Health Insurance Fund	1	2	3	4	98
21	National revenue agency	1	2	3	4	98
22	National Social Security Institute	1	2	3	4	98
23	European Union	1	2	3	4	98
24	Bulgarian academy of sciences	1	2	3	4	98
25	Higher education institutions	1	2	3	4	98

2.2 The Bulgarian or the European institutions you trust more? (one answer)

1	More trust in EU institutions	1
2	Same	2
3	More trust in BG institutions	3
4	None	4
98	I don't know	98

2.3. Do you approve the give of more powers to the European institutions at the expense of the national institutions? (one answer)

1	Completely approve	1
2	Rather approve	2
3	Rather disapprove	3
4	Completely disapprove	4
98	I don't know	98

2.4 How would you vote if today there is a referendum for full EU membership (one answer per row)

		For	Against	I don't know
1	Turkey	1	2	98
2	Macedonia	1	2	98
3	Serbia	1	2	98
4	Croatia	1	2	98

2.5 How do you inform yourself about the political life in the country? (every right answer)

1	I read newspapers	1
2	I keep up with the news on the internet, TV, radio	2
3	I keep up with some publicistic TV/radio programs	3
4	I learn from acquaintances, colleagues, friends	4
5	Other way (specify)	5
88	I don't care about politics	88

2.6 How would you describe your own political views? (one answer)

1	Left	1
2	Rather left	2
3	Centrist	3
4	Rather right	4
5	Right	5
88	I don't have any concrete political views	88

2.7 If next Sunday there are parliamentary elections for which party would you vote? (one answer)

1	CEDP (In bg: GERB)	1
2	Coalition for Bulgaria	2
3	MRF (In bg: DPS)	3
4	National Union Attack (In bg: ATAKA)	4
5	Blue coalition	5
6	OLJ (In bg: RZS)	6
7	NMSP (In bg: NDSV)	7
8	Other (specify)	8
88	I won't vote	88

2.8 A new civil movement "ABV" was formed In Novemeber 2010 around the presigent G. Parvanov. If next Sunday there are parliamentary elections and the civil movement participates independantly,how would you vote? (one answer)

1	CEDP (In bg: GERB)	1
2	Coalition for Bulgaria	2
3	MRF (In bg: DPS)	3
4	National Union Attack (In bg: ATAKA)	4
5	Blue coalition	5
6	OLJ (In bg: RZS)	6
7	NMSP (In bg: NDSV)	7
8	ABV	8
9	Other (specify)	9
88	I won't vote	88

3 POLICE TRENDS

3.1 Do you approve the work of the police presently? (one answer)

1	I completely approve	>> 3.2	1
2	I rather approve		2
3	I rather don't approve	>> 3.3	3
4	I don't approve at all		4
98	I don't know	>> 3.4	98

ONLY FOR THOSE WHO ANSWERED that they APPROVE the police's work!

3.2 If you rather or completely approve, why is that? (one answer)

1	It solves a big percent of crimes	1
2	Comes quickly when there's a signal	2
3	Always answers calls	3
4	The policemen are kind and responsive	4
5	I get fast and qualitative administrative service from the Ministry of interior	5
6	Other (please specify)	6

ONLY FOR THOSE WHO ANSWERED that THEY DON'T APPROVE the work of the police!

3.3 If you rather or completely DON'T APPROVE the police's work, why is that? (one answer)

1	It solves only a small percent of the crimes	1
2	It doesn't come quickly when there's a signal	2
3	It doesn't always answer calls	3
4	Policement are impolite and unresponsive	4
5	Poor and unprofessional administrative service from the Ministry of interior	5
6	Other (please specify)	6

FOR ALL RESPONDENTS

3.4 From which of the following sources do you form your opinion about the police? (Up to 3 answers)

1	Personal contact with policemen	1
2	Observation of the police's behaviour	2
3	Information from relatives	3
4	Information from local newspapers, radio or TV	4
5	Information from national newspapers, radio or TV	5
6	Information communicated by the police	6
7	Other (please specify).....	7

3.5 Mainly what is determining your opinion about the policemen? (up to 3 answers)

1	Their appearance	1
2	The way they communicate with the citizens	2
3	Their commitment with the citizens problems	3
4	Their honesty and incorruptibility	4
5	Their promptness upon assistance or intervention	5
6	Their competence upon assistance or intervention	6
7	Their efficiency upon assistance or intervention	7
8	Other(please specify)	8

**3.6 During the past 5 years did it happen to you or people you personally know:
(Encircle every answer which is YES by asking the questions by row)**

		It happened TO ME	It happened to an ACQUAINTANCE
1	To be a victim of excessive force by a police officer	1	2
2	To be asked for money or services by a police officer for a lifted sanction or for something that the police is anyway supposed to do.	1	2
3	A police officer has been disrespectful to you/your acquaintance	1	2
4	The police to be indifferent to you/your acquaintance even if it is their duty to interfere	1	2
5	To give a complaint in the police but still has no result	1	2
6	To be a witness of a misbehaviour from a police officer	1	2
7	To be a witness of discriminatory attitude from a police officer	1	2

**3.7 In the past year did you go in the Ministry of interior:
(every right answer)**

99	It doesn't concern me >>> go to 3.12	99
1	To give warning of a committed crime	1
2	To take out identification documents	2
3	To pay a fine and to receive your already taken away driving licence/other similar	3
4	To take out or to change a driving licence/other similar document	4
5	To register a mean of conveyance	5
6	To take out certificates, protocols, licences for fire safety of buildings, installations and equipments and to take out a permission to use constructions	6
7	To take out a permission for using explosives and pyrotechnics	7
8	To take out a residence permit (for a foreigner)	8
9	To take out a certificate for accidents (to be in use for the insurance companies)	9
10	To take out a licence for performing a private protection	10
11	Other services (please specify)	11

**3.8 How would you describe the employees' behaviour to you and the quality of their service?
(every right answer)**

1	Kind and professional behaviour of the employees		1
2	Quick and high-grade services		2
3	Unprejudiced behaviour of the employees	>> 3.12	3
4	Bureaucracy and formalism		4
5	Rough and arrogant behaviour of the employees		5
6	Ban organization of work		6
7	Racket/blackmail/bribe	>> 3.9	7
8	Incompetence		8

ASK THIS QUESTION ONLY THOSE WHO ANSWERED 5, 6, 7 OR 8 TO Q3.8!

3.9 Did you give warning (make a complaint) by reason of illegal actions of police workers or a complaint about poor service? (one answer)

1	Yes >> 3.10	1
2	No >> 3.11	2

ASK THIS QUESTION ONLY THOSE WHO MADE A COMPLAINT/GAVE WARNING

3.10 What happened with the signal/complaint? (one answer)

1	There has been an investigation and the culprit got a sanction	1
2	There has been an investigation and no violation has been established	2
3	You got a refusal for carrying out an investigation	3
4	No one called me for this for the next 6 months	4
5	There was no development of the case	5
6	I don't know	6
7	I made a complaint to soon so there is still no result yet	7

ASK THIS QUESTION ONLY THOSE WHO DID NOT MAKE A COMPLAINT/GIVE WARNING

3.11 Why didn't you make a complaint/give a signal? (every right answer)

1	I don't know when and where to make a complaint/to give warning	1
2	I'm scared that I am going to be on police harassment	2
3	I'm scared that police is related to the criminals	3
4	I went to make a complaint but the police officers persuaded me not to do it in purpose it doesn't make sense	4
5	I don't believe that anything would change/this is of no use	5
6	I don't believe an objectivity investigation will be organized and the guilty ones will be punished	6
7	It will be waste of much time and efforts in further explanations	7
8	Other(please specify)	8

ASK THIS QUESTION ALL RESPONDENTS

3.12 Are you aware of any case of investigation by reason of illegal actions of police workers? (one answer)

1	Yes	1
2	No	2

3.13. Are you aware of any case that a police officer has been punished by reason of illegal actions? (one answer)

1	Yes	1
2	No	2

3.14 Are you aware of any case having negative after-effect for a police worker by reason of warnings for poor service? (one answer)

1	Yes	1
2	No	2

3.15 Do you think there will be some negative after-effects for you if you give warning by reason of illegal actions of a police officer or poor administrative service? (every right answer)

99	No, I don't think there would be negative consequences	99
1	It will be waste of much time and effort for me and to no purpose	1
2	Police harassment as a revenge	2
3	It will affect negatively my future contacts and relationships with the police	3
4	I'm scared that they can sew me for deceit	4
5	Other (please specify)	5

3.16 Do you know who accepts warnings in case of illegal actions of police officers or poor administrative service? (every right answer)

99	I don't know	99
1	Local inspecting officer	1
2	Superior of police department	2
3	Director of regional police directorate	3
4	Minister of interior	4
5	"Complaints" department in the General directorate of police	5
6	"Complaints" department, signals and suggestions in the Ministry of interior	6
7	Department "Internal investigations" of the General directorate of police	7
8	President of the Republic	8
9	National ombudsman	9
10	Committee on internal security and public order	10
11	Prosecutor's office	11
12	National Investigation Service	12
13	Other (please specify)	13

3.17 Do you know who carries out the investigation in case of illegal actions of police officers? (every right answer)

99	I don't know	99
1	Local inspecting officer	1
2	Superior of police department	2
3	Director of regional police directorate	3
4	Minister of interior	4
5	"Complaints" department in the General directorate of police	5
6	"Complaints" department, signals and suggestions in the Ministry of interior	6
7	Department "Internal investigations" of the General directorate of police	7
8	President of the Republic	8
9	National ombudsman	9
10	Committee on internal security and public order	10
11	Prosecutor's office	11
12	National Investigation Service	12
13	Other (please specify)	13

3.18. How do you estimate the services offered by The Ministry of Interior in comparison with other institutions (municipality, court, tax offices, National Social Security Institute) according to document submission? (one answer)

1	Much better	1
2	Better	2
3	The same	3
4	Worst	4
5	Much worst	5
98	I don't know	98

4. Schengen

4.1 Is Bulgaria member of the Schengen zone? (one answer)

1	Yes, since 2007	1
2	No	2
3	No, Bulgaria is expected to become member in 2011	3
4	Bulgaria is expected to become a member after 2012	4
5	Bulgaria will never become a member	5
98	I don't know	98

4.2 The accession of Bulgaria in the Schengen zone will bring ...? (one answer per row)

		Positive change	Negative change	No change	I don't know
1	Border control and secured boundaries	1	2	3	98
2	Access to EU labor market	1	2	3	98
3	Security	1	2	3	98
4	Travelling within EU	1	2	3	98
5	Illegal immigration	1	2	3	98
6	Protection of personal data (ID card number, etc.)	1	2	3	98
7	ID card	1	2	3	98
8	Other.....	1	2	3	98

4.3 Do you think Bulgaria would be ready for the Schengen zone this year in March? (one answer)

1	Yes	1
2	No	2
98	I don't know	98

4.4 The readiness of Bulgaria for Schengen membership is in co-relation with the progress in... (every right answer)

1	Schengen information system (SIS)	1
2	Police cooperation	2
3	Securing the borders	3
4	Personal data protection	4
5	Issue of new visas for non-EU countries	5
6	Regulation of e/immigration	6
7	Budget deficit reduction	7
8	Regional development	8
9	Employment	9
10	Fight corruption	10
88	I don't know	88

4.5 Do you support the postponement of the Schengen membership because of the lack of reforms? (one answer)

1	Yes	1
2	No	2
98	I don't know	98

4.6 Do you support Bulgaria's membership in the Schengen zone? (One answer)

1	Yes >> 4.7	1
2	No >> 4.8	2
88	I don't know	88

ONLY FOR THOSE WHO ANSWERED YES TO 4.6**4.7 If yes, why? (one answer)**

1	No border control with Romania and Greece	1
2	No border control with Serbia, Macedonia and Turkey	2
3	Free movement	3
4	No border control at the airports	4
5	I support but Bulgaria doesn't meet the requirements	5
6	I support all the initiatives of the current government	6
7	Other (specify)	7

ONLY FOR THOSE WHO ANSWERED NO TO 4.6**4.8 If no, why? (one answer)**

1	The border control should stay	1
2	Membership is a thread for security	2
3	Membership is a thread for illegal immigration	3
4	Bulgaria doesn't meet the requirements	4
5	I don't support the initiatives of the current government	5
6	Other (specify)	6

FOR ALL**4.9 How important is for you the membership of Bulgaria in the Schengen zone? (one answer)**

1	It's very important	1
2	It's rather important	2
3	It's rather not important	3
4	It's not important at all	4
98	I don't know	98

4.10 Which are the national institutions responsible for Schengen? (every right answer)

1	Ministry of interior	1
2	Ministry of foreign affaires	2
3	Ministry of finance	3
4	Ministry of transport	4
5	All of them	5
6	None of them	6
88	No such institutions	88
99	I don't know	99

4.11 Will the ability of the government to assure the membership of Bulgaria in Schengen will influence your vote?

1	Yes, because (specify).....	1
2	No, because (specify).....	2
98	I don't know	98

5 JUDICIARY

5.1 In the past 12 months did you have any of the following problems that you would describe as legal problem and is an important case? (every right answer)

1	Fraud or poor quality of merchandise	1
2	Fraud or poor quality service provided by a private company (cable TV or internet delivery, failed vacation or home repair)	2
3	Fraud or poor quality in public services delivery as water-supply, thermal power station, telephone	3
4	Fraud or improper treatment on the part of a bank	4
5	Fraud or improper treatment on the part of another credit institution	5
6	Quarrel with the neighbours	6
7	Pendant partition of an immovable property	7
8	Traffic collision	8
9	Labour-legal dispute (with employer)	9
10	Divorce	10
11	There is a lawsuit against you	11
12	You have the right to receive a social payment but you didn't	12
13	Slow and bad services form administrative/ public authority	13
14	Kept for 24 hours at the police station	14
15	Other problem (Please specify)	15

ASK QUESTIONS FROM 5.2 TO 5.8 ONLY for those who answered that they had a legal problem

5.2 What are the negative consequences of the following problems below? (every right answer)

99	There aren't any negative consequences	99
1	I lost money – (Please write an apporoximately amount)leva	1
2	Stress	2
3	I got sick	3
4	I lost my job	4
5	They convicted me unfairly	5
6	Other (please specify)	6

5.3 Did it go to court?(one answer)

1	Yes	1
2	No	2

5.4 Did you hire a lawyer so he could help you to resolve your judiciary problem?(one answer)

1	Yes >> go to 5.5	1
2	No >> go to 5.6	2

5.5 If YES, are you satisfied with the work your lawyer did? (one answer)

1	Yes >> go to 5.7	1
2	No >> go to 5.7	2

5.6 If NO, what is the main reason for now wanting to hire a lawyer? (one answer)

1	I don't have money	1
2	I don't know any lawyer	2
3	I don't know how to hire a lawyer	3
4	It take too much time	4
5	I don't think he can resolve my problem	5
6	I turned to a public authority/institution (please specify), so I can resolve my problem	6
7	Other (please specify)	7

5.7 Did you solve your problem? (one answer)

1	Yes	1
2	No	2

5.8 Are you satisfied with the problem solving?(one answer)

1	Yes	1
2	No	2

FOR ALL RESPONDENT

5.9 Do you know that for some judiciary problems you can have legal aid if you can't afford yourself the services of a lawyer?(one answer)

1	Yes	1
2	No	2

5.10 Do you know wo wich public authority you can turn to when legal aid is needed? (one answer)

1	Yes	1
2	No	2

5.11 Have you used free legal aid?(one answer)

1	Yes >> go to 5.12	1
2	No >> go to 5.13	2

5.12 If YES - are you satisfied of the quality of the legal aid? (one answer)

1	Yes	1
2	No	2

TOLERANCE

5.13 Regarding the following nationalities and ethnic groups from Bulgaria, would you agree:

(Encircle every answer which is YES as your asking the questions by columns)

		You or your children to get married with	To live in the same neighbourhood	To live in Bulgaria
1	Armenian	1	2	3
2	Bulgarian	1	2	3
3	Jewish	1	2	3
4	Chinese	1	2	3
5	Roma	1	2	3
6	Turk	1	2	3

5.14 Regarding the following nationalities and ethnic groups from Bulgaria, would you agree if they work in the same firm as you AS?: (Encircle every answer which is YES as your asking the questions by columns)

		Your direct superiors	Your management staff
1	Armenian	1	2
2	Bulgarian	1	2
3	Jewish	1	2
4	Chinese	1	2
5	Roma	1	2
6	Turk	1	2

6 MAN AND SOCIETY

6.1 In the past 5 years did you participate in...? (One answer per row)

		I participate	I didn't participate
1	Sign a petition	1	2
2	Boycott	1	2
3	Protest, meeting	1	2
4	Civil initiative	1	2
5	Suggestions for the the state and municipal administration	1	2
6	Participation in public discussions of local and national importance	1	2
7	Meetings to prevent any problems in the neighbourhood	1	2
8	Elections as an advocate of a political party	1	2
9	Run for a political post	1	2
10	To write often in your own blog about important social matters	1	2
11	To write/call a media to give news/opinion/ question	1	2
12	To share an opinion on internet forums or online groups /social networks	1	2
13	Make a complaint about the bad quality of product/service you bought/used	1	2
14	To call the police when there's something wrong or a crime	1	2
15	To contact a representative of the authorities	1	2
16	NGO	1	2
17	Political party	1	2
18	Syndical organisation	1	2
19	Club, even if unformal	1	2
20	Community center	1	2
21	Volunteer organisation	1	2
22	Sending SMS's to volunteer campaigns	1	2
23	Volunteer campaign which is different from those with text massaged	1	2
24	Lynch law	1	2

6.2 Personnaly to what extend are you related to? (One answer per row)

		I am not related at all	I am a little bit related	I am very related	I'm totally related	It doesn't concern me
1	The settlement you live in	1	2	3	4	88
2	Your neighbours	1	2	3	4	88
3	Your relatives	1	2	3	4	88
4	Your colleagues	1	2	3	4	88
5	Your friends	1	2	3	4	88
6	People you have the same political beliefs	1	2	3	4	88
7	Your classmates, ex-classmates or fellow-students	1	2	3	4	88
8	A religious community	1	2	3	4	88
9	Bulgarians in general	1	2	3	4	88
10	People defending a cause in the community that your are involved	1	2	3	4	88
11	Online group/network (Please write them.....)	1	2	3	4	88

6.3 With how many people of the following categories have you been in touch with for the past 7 days? (If you haven't been in touch with these people write 0. Otherwise write correspondingly the number.)

1	People from your family	people
2	Colleagues from work	people
3	Classmates/fellow-students	people
4	People you have the same interests with	people
5	Neighbours	people
6	Others (Please specify).....	people

6.4 To what extent do you trust each of the followings in making a decision?...? (one answer per row)

		Not at all	In a little extent	In a great extent	Completesy	I don't know
1	Newspapers, TV, radios, information sites	1	2	3	4	98
2	Blogs, forums, social networks	1	2	3	4	98
3	Relatives and acquaintances	1	2	3	4	98
4	Official sources	1	2	3	4	98
5	Opinions from experts	1	2	3	4	98
6	Books and specialized issues	1	2	3	4	98
7	Your own experience	1	2	3	4	98
8	Well informed people	1	2	3	4	98
9	People I already turned to for an advice	1	2	3	4	98
10	Other (Please specify).....	1	2	3	4	98

6.5 What do you do when you want to share your own idea or opinion about a socially important matter? (every right answer)

1	Share with your closest relatives or friends	1
2	Share with colleagues, neighbours, acwuaintences	2
3	You share your opinion in public	3
4	Write in online forums	4
5	Write to medias	5
6	Write in your blog, share it in a social network	6
7	Organize a civil group/initiative	7
8	Other (Please specify).....	8

6.6 In which of the following matters in the medias are you interested the most? (one answer)

1	News and actual affairs	1
2	Analyses and comments of experts	2
3	Interviews with policitians and governors	3
4	Statements in forums	4
5	Opinions of readers/spectators/listeners	5
6	Useful advices and recepies	6
7	Entertaining materials, games, shows	7
8	Other (please specify).....	8

6.7 In which of the following subjects are you interested the most? (Up to 3 answers)

1	Politics, government and local development	1
2	National psychology	2
3	Health, Здраве, in conformity with nature kind of living	3
4	Sports	4
5	Science and technologies	5
6	Ecology, nature	6
7	Tourism, travel	7
8	Music, art, art litterature	8
9	History	9
10	Cooking, Gardening, taking care of animals	10
11	Business, information about the market	11
12	Education, training	12
13	Furnishing, fashion and style	13
14	Religion, spirituality, astrology	14
15	Other (please specify).....	15

6.8 Have you dealt with the followings...? (one answer per row)

	Yes, often	No, rarely	Never	
1	Someone asks you for an advice	1	2	3
2	To change your friend's opinion about a subject	1	2	3
3	To change your acquaintances or collegues opinion about a subjest	1	2	3
4	To change your opinion about a subject after you had a discussion with people you trust	1	2	3

6.9 For which of the following subjects are you often asked for an advise, opinion?(up to 3 answers)

88	It's rare that someones turns to me for an advise	88
1	Politics	1
2	Health	2
3	Financial	3
4	Judiciary	4
5	Every day life	5
6	Spending the spare time	6
7	Choice of goods and services	7
8	Education and childcare	8
9	Work, how to choose a profession	9
10	Resolving personal problems	10
11	Other (Please specify).....	11

6.10 To what extent is it important for you to take time off for: (one answer per row)

	It's not important at all	It's kind of important	It's important	It's vert important	I don't do this kind of activity	
1	Reading	1	2	3	4	88
2	Participate in civil associations, clubs, circles	1	2	3	4	88
3	Sports	1	2	3	4	88
4	Religios activities	1	2	3	4	88
5	Travelling	1	2	3	4	88
6	Help the others resolve their problems	1	2	3	4	88
7	Additional qualifications, skills, abilities	1	2	3	4	88
8	Contact with friends	1	2	3	4	88
9	Meet new people	1	2	3	4	88
10	Activities related to your hobbies	1	2	3	4	88
11	Activities in benefit for my community	1	2	3	4	88
12	Taking care of my family	1	2	3	4	88

Pension, health and educational reform

6.11 If you personally can make your own decision about your pension what would you prefer?(one answer)

1	I would ensure my pension with my personal saving, without the commitment of paying the pension payments	1
2	To pay the pension payments in a private pension insurance fund, so the state won't ensure my pension	2
3	To pay the pension payments in the state pension insurance fund and the state will ensure my pension	3
98	I don't know	98

6.12 If you have the choice what would you prefer?(one answer)

1	To retire sooner, even with a lower pension	1
2	To retire later on, but with a higher pension	2
98	I don't know	98

6.13 Is there any sense to deposit all of the pension insurances while you work?(one answer)

1	Yes, no matter of the pension- insurance system	1
2	Yes, if the bigger part goes in the private batch	2
3	Yes, if the biggest part goes in the solidarity pillar	3
4	No, there is no sense in these conditions	4
98	I don't know	98

6.14 What would you personally choose for your health insurance? (one answer)

1	The mandatory health payments should accrue in a personal account and the medical services of every person should be paid as big as its payment is	1
2	The mandatory health payments should be collected in a common fund from which you can pay the medical services of everyone, not depending of the extent of the payments	2
3	A part of the mandatory health insurances has to be collected in a common fund and the other in a personal account	3
4	No mandatory health insurances. Everybody has to decide how to finance it.	4
98	I don't know	98

6.15 If you can choose, what would you prefer?(one answer)

1	To finance only hospitals that fit the standard even if some hospitals have to be closed	1
2	To finance hospitals, even if they don't fit the standard so there would be more hospital in smaller settlements	2
98	I don't know	98

6.16 Do you agree the State to cover the maintenance as a state standard of every student no matter in what schools s/he studies- state, municipal, private? (one answer)

1	Yes, because that will increase the competition of schools and the quality of education	1
2	Yes, for another reason (specify)	2
3	No, because the funds from the national budget will only finance private schools	3
4	No, for another reason (specify).....	4
98	I don't know	98

6.17 Which of the following people are the most important when it comes up to defining the school matters, preparing the school manuals, school program etc...?(Up to 3 answers)

1	Parents	1
2	Teachers	2
3	Experts from the Ministry of Education	3
4	Experts from the Ministry of Education from other countries	4
5	University teachers	5
6	NGO representatives	6
7	Representatives of the local authorities	7
8	Publishing houses that publish manuals and textbooks	8
9	Business representatives	9
10	Students themselves	10
11	Other(Please specify).....	11

6.18 Which of the following people are the most important when it comes to taking important organizational decisions about schools and the educational process, for example, the duration of the holidays?(Up to 3 answers)

1	School director	1
2	Parents	2
3	Teachers	3
4	Experts from the Ministry of Education	4
5	Experts from the Ministry of Education from other countries	5
6	NGO representatives	6
7	Representatives of the local authorities	7
8	Business representatives	8
9	Students themselves	9
10	Other(Please specify).....	10

6.19 Which of the following people are the most important when it comes to taking important financial decisions for some schools, for example, repairs? (up to 3 answers)

1	School director	1
2	Parents	2
3	Teachers	3
4	Experts from the Ministry of Education	4
5	NGO representatives	5
6	Representatives of the local authorities	6
7	Business representatives	7
8	Students themselves	8
9	Other(Please specify).....	9

6.20 What has to be done to guarantee the adequate financing of the educational system?(one answer)

1	To increase the budget for education at the expense of raised taxes	1
2	To increase the budget for education via reallocation of funds from other sectors of the national budget/state expenditures	2
3	To stimulate the schools to find additional funding (European programs, business activity) and the state to guarantee only the required minimum	3
4	To stimulate the local business to invest in education	4
5	To pledge for additional funding for education from parents/родители	5
6	The educational system is now funded enough but the reforms must continue so that the funds will be spent efficiently	6
98	I don't know	98

7 PASSPORT BLOCK

7.1 Sex

1	Male	1
2	Female	2

7.2 Age in complete years (write in numbers)

.....

years

7.3 Type of settlement (one answer)

1	City-capital	1
2	Regional city	2
3	Other town	3
4	Village	4

7.4 What is the highest educational level you have completed?(one answer)

1	Higher - bachelor, master, Phd	1
2	Secondary	2
3	Primary	3
4	Initial	4
5	Lower than initial	5

7.5 What is your social status at the moment: (one answer)

1	Working	1
2	Studying	2
3	Working and studying	3
4	Maternity leave	4
5	Housewife	5
6	Unemployed	6
7	Working retired person	7
8	Not working retired person	8

7.6 What is your marital status at the moment? (one answer)

1	Single	1
2	Living together	2
3	Married	3
4	Married but not living together	4
5	Separated	5
6	Widow	6

7.7 How many persons, including your children, are in your household?

Number of persons

7.8 What is your household monthly net income? (Write down in numbers)

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7.9 What is your ethnicity? (one answer)

1	Bulgarian	1
2	Turkish	2
3	Roma	3
4	Other (specify).....	4

7.10 What is your religion? (one answer)

1	Christian Orthodox	1
2	Catholic	2
3	Protestant	3
4	Muslim	4
5	Other (please specify).....	5
99	I don't have any	99